

The Challenge

When the COVID-19 pandemic struck the United States, the Southern Nevada Health District (SNHD) was challenged with obtaining declarations of signed self-quarantine disclosures by those who were under state mandated quarantine. Originally, SNHD planned to send employees to the homes of individuals to collect handwritten signatures. With millions of residents and visitors to tend to, this process not only created a manual process for obtaining and tracking signatures, but it also put the employees at high risk of exposure. They realized this plan was not scalable, would have been costly in both time and money, and prohibited them from serving the public to their full potential. It was vital that SNHD found an alternative solution to collect the signatures and to have it deployed quickly.

Partner Solution

SNHD chose to implement signNow by airSlate as their eSignature solution of chose to address their challenges. signNow empowered them to digitize their document processes, securely collect signatures from citizens virtually, and deployed instantly. signNow's ease of use made it possible for SNHD users to get their forms uploaded, reusable templates created, and signature invitations in a matter of minutes.

Additionally, signNow allows SNHD three different methods for a recipient to sign the document to capture eSignatures remotely:

1. **Create Invite Link:** signNow users can create a unique URL that can be shared with signers, or the URL can be pasted onto a landing page or in an email for public access.
2. **Invite to Sign:** signNow users can customize an email invite message directly to signers, and they can CC others to provide visibility to document and status.
3. **Bulk Invite:** signNow users can bulk send a document(s) to captures signatures from many recipients all at once to save time.

SNHD was able to connect signNow to their document storage service of choice (OneDrive), which automated all completed documents to be automatically stored with the court-admissible Audit trail; they were able to choose which specific folder their documents were exported to.

"Within 15-20 minutes we had the forms out there... I like it because the automation with OneDrive makes it nice and easy to get the data back. I'm able to go on the website and quickly see how many signatures we have by month."

– Jason Frame, Chief Information Officer

About Southern Nevada Health District



The Southern Nevada Health District is a government agency providing regulatory supervision and health services to over 2.2 million residents of Las Vegas, surrounding cities, and millions of visitors the city receives annually. SNHD aims to assess, protect, and promote the health, the environment, and the well-being of their community.



Results and Benefits

Ultimately by adopting airSlate's signNow eSignature solution, the Southern Nevada Health District has:

- **Saved time** with reusable templates, multiple sending options, and faster signature cycles.
- **Saved money and resources** by eliminating the manual process and travel to capture and track signatures in-person.
- **Maintained security and compliance** with HIPAA compliance capabilities, a court-admissible Audit Trail on each document, and automated cloud storage of documents.
- **Offered an easy-to-use solution for employees and signers** for quick deployment and adoption; all recipients of a signNow document can sign without requiring them to create a signNow account.

With signNow, SNHD was able to easily scale their signature collection process across their organization. They can now easily edit, send, and collect forms signed by citizens – all with the confidence that medical data is protected, and records are secure with HIPAA compliance.

“After we saw how well signNow worked and how easy the solution was to use, we began expanding our use of it to our contract team. We see the value in signNow, and in the future, we will be looking to add more departments.”

– Jason Frame, Chief Information Officer

About signNow by airSlate

airSlate offers a portfolio of no-code solutions to digitally transform fundamental business processes that are at the heart of business-critical functions. Simplifying business activities like employee onboarding, sales processes, or insurance claims with airSlate's no-code solutions empowers individuals, teams, and organizations with intelligent automation and digitization. We believe setting up business processes shouldn't be expensive or difficult.

signNow is an award-winning eSignature solution designed to simplify the signing and managing of documents online. More than 28 million people are already using signNow to speed up document flow and reduce paperwork. signNow regularly wins awards for its ease of use, quick setup, and intuitive interface.

signNow
by airSlate